



Implementation of Improvements to the Restaurant Grading Program

Presentation to the Los Angeles County
Board of Supervisors
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Background

- Comprehensive review of grading system
 - Included a review of other rating systems
 - Resulted in 10 recommendations
- Monthly progress reports on implementation

Recommendations

- Ten recommendations in four areas
 - Public information
 - Scoring and grading
 - Inspections
 - Policy and procedure

Consultation and Collaboration

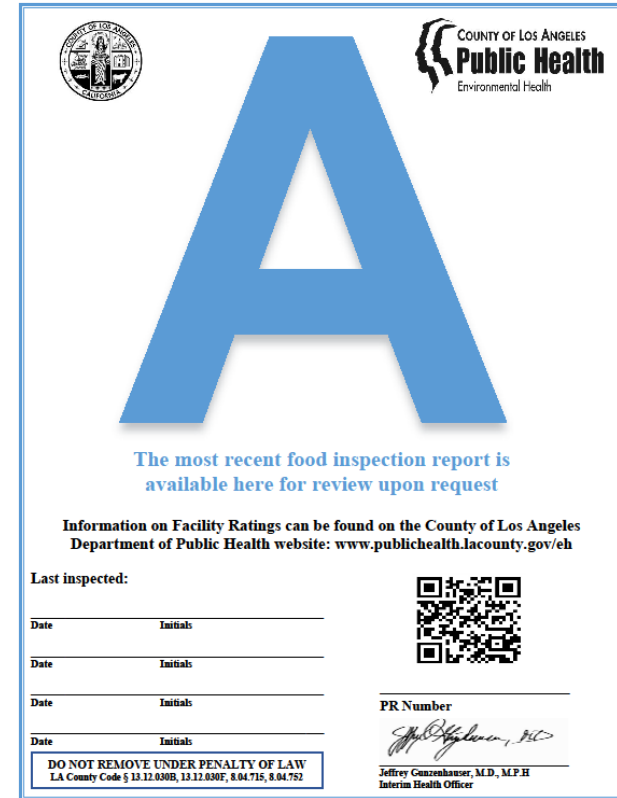
- Industry Stakeholders
- Other Jurisdictions
- Public



Improvements to the Grading System

Grade Cards

- Revise the grade card
 - Initials of inspector
 - Date of Inspection
 - QR Code

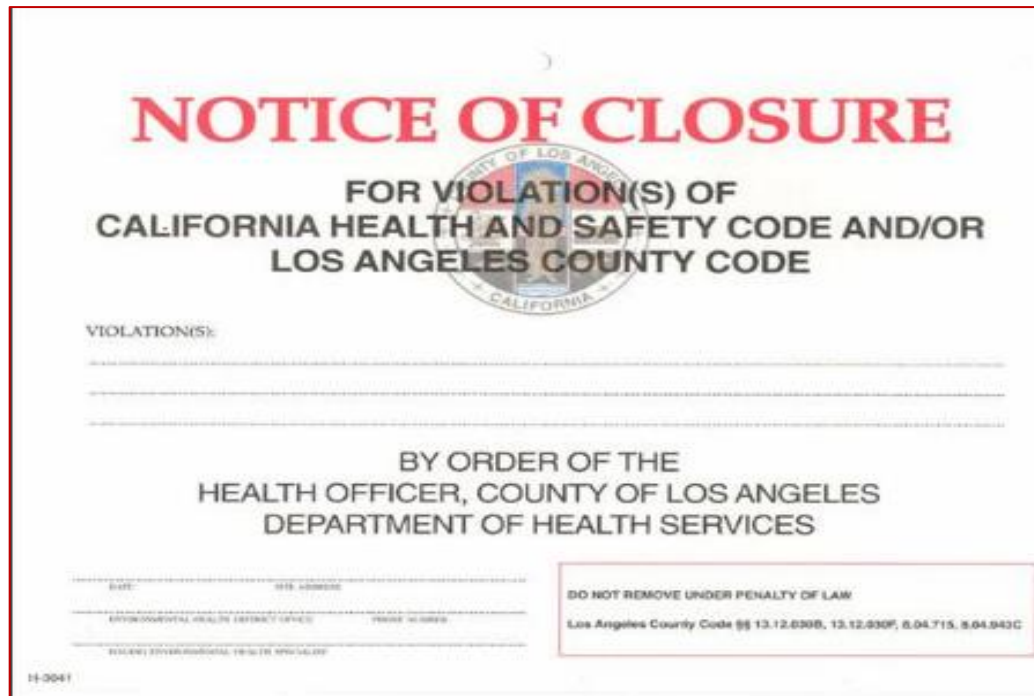


The image shows a sample of a grade card. At the top left is the Seal of the County of Los Angeles. At the top right is the County of Los Angeles Public Health Environmental Health logo. In the center is a large blue letter 'A'. Below the 'A' is the text: "The most recent food inspection report is available here for review upon request". Below that is the text: "Information on Facility Ratings can be found on the County of Los Angeles Department of Public Health website: www.publichealth.lacounty.gov/eh". Below this is a section for "Last inspected:" with four rows, each containing a line for "Date" and a line for "Initials". To the right of this section is a QR code. Below the QR code is a signature and the text "PR Number". At the bottom left is a box with the text: "DO NOT REMOVE UNDER PENALTY OF LAW LA County Code § 13.12.030B, 13.12.030F, 8.04.715, 8.04.752". At the bottom right is the text: "Jeffrey Gantzenhauser, M.D., M.P.H. Interim Health Officer".

Improvements to the Grading System

Closures

- All restaurant closures posted on the website
- No changes needed to closure period policies



NOTICE OF CLOSURE

FOR VIOLATION(S) OF
CALIFORNIA HEALTH AND SAFETY CODE AND/OR
LOS ANGELES COUNTY CODE

VIOLATION(S):

BY ORDER OF THE
HEALTH OFFICER, COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES

DATE: _____

ENVIRONMENTAL HEALTH SERVICES OFFICE: _____

ENVIRONMENTAL HEALTH SERVICES OFFICE: _____

DO NOT REMOVE UNDER PENALTY OF LAW
Los Angeles County Code §§ 13.12.030B, 13.12.030F, 8.04.715, 8.04.843C

14-0041

Improvements to the Grading System

Policies and Procedures

- Strengthen effective use of permit revocations
- Allow graded inspections at any time under specified conditions
- Maintain owner initiated inspection process



Improvements to the Grading System

Scores and Grading

- Change point value deductions
 - Six-month rollout
 - Point deductions begin January 2017
- Conduct trend analyses and share information



Improvements to the Grading System

In Progress

- Public information on food borne illness outbreaks at a food facility



Summary

- Grading system strengthened
- Integrity and public confidence in the system
- Gold standard and national model